

# MENTAL HEALTH ASSOCIATION OF GREATER LOWELL

## OUTREACH SPECIALIST INITIATIVE

*THEIR MISSION IS DEDICATED TO "THE PROMOTION OF MENTAL HEALTH, THE PREVENTION OF MENTAL ILLNESS, AND THE IMPROVED CARE AND TREATMENT OF THE MENTALLY ILL AND DEVELOPMENTALLY DISABLED."*




RETRIEVED **\$15,000** IN GRANT FUNDS (FROM 2014-2015)

## OUTCOMES

-OUTREACH SPECIALIST HAS HAD CONTACT WITH, AND IMPACTED BETWEEN

**50 AND 60 INDIVIDUALS**

THROUGH THIS PROGRAM.



Disengaged patients experiencing barriers to services were identified by clinicians and support/staff; Outreach Specialist was able to keep clients involved in vital mental health services.

## ABOUT THE PROGRAM

- A PART-TIME OUTREACH SPECIALIST (OS) WORKED 12 HRS/WK OVER THE COURSE OF 52 WEEKS

- OS CONTACTED & INFORMED MULTIPLE AGENCIES OF THEIR SERVICES, RESULTING IN A MUCH INCREASED AMT. OF REFERRALS FROM PREVIOUSLY UNCONNECTED AGENCIES.

ESTABLISHED CONNECTIONS WITH:

- WAYSIDE YOUTH & FAMILY
- NEW ENGLAND COMMUNITY CARE
  - ELEMENT CARE
  - LIVING WATERS
- HUNGER/HOMELESS COMMISSION
- MAPS (MASSACHUSETTS ASSOCIATION OF PORTUGUESE SPEAKERS)